



Appendix C: Service and Warranty

Service information

For general questions

Call Texas Instruments Customer Support:
1-800-TI-CARES (1-800-842-2737)

For technical questions

Call the Programming Assistance Group of Customer Support:
1-972-917-8324

For service information

Always contact Texas Instruments Customer Support before returning a product for service.

Customer support hours

8 a.m.– 4:30 p.m. CST on Monday–Thursday and 9:30 a.m.– 4:30 p.m. CST on Friday.

For more information about TI products and services, contact TI by e-mail or visit the TI calculator home page on the World Wide Web.

ti-cares@ti.com
<http://www.ti.com/organizers>

One-year limited warranty

Warranty Duration. This product is warranted to the original consumer purchaser for a period of one (1) year from the original purchase date.

Warranty Coverage. This product is warranted against defective materials or workmanship. This warranty is void if the product has been damaged by accident, unreasonable use, neglect, improper service, or other causes not arising out of defects in material or workmanship.

Warranty Disclaimers. Any implied warranties arising out of this sale, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the above one-year period. Texas Instruments shall not be liable for loss of use of the product or other incidental or consequential costs, expenses, or damages incurred by the consumer or any other user.

Some states do not allow the exclusion or limitations of implied warranties or consequential damages, so the above limitations or exclusions may not apply to you.

Legal Remedies. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Warranty Performance. During the above one-year warranty period, a defective TI product will be replaced with a new or reconditioned comparable model (at TI's option) when the product is returned, postage prepaid, to a Texas Instruments service facility.

The replacement product will be in warranty for the remainder of the original warranty period or for six months, whichever is longer. Other than the postage requirement, no charge will be made for such repair or replacement.

Texas Instruments strongly recommends that you insure the product for value prior to mailing.